

NCIHC Language Access Congress 2023 Agenda

Thursday Evening Reception Agenda September 28, 2023

7:00-7:15 pm ET 6:00-6:15 pm CT 4:00-4:15 pm PT	Event Kickoff Welcome & Introductions	7:15-7:45 pm ET 6:15-6:45 pm CT 4:15-4:45 pm PT	Interpretini Reception & Meet and Greet Mixer	7:45-8:00 pm ET 6:45-7:00 pm CT 4:45-5:00 pm PT	Music by Edna Vazquez who tours with Pink Martini
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September 29, 2023

10:15-11:00 am ET 9:15-10:00 am CT 7:15-8:00 am PT	Login, Visit the Expo Center	11:00-11:15 am ET 10:00-10:15 am CT 8:00-8:15 am PT	NCIHC Board President Welcome Address	11:15-12:15 pm ET 10:15-11:15 am CT 8:15-9:15 am PT	Keynote Speaker Melanie Fontes Rainer, Director of the Office of Civil Rights, DHHS <i>Language Access for Individuals with Limited English Proficiency: Making sure no one is left behind because of language barriers</i>
12:15-12:30 pm ET 11:15-11:30 am CT 9:15-9:30 am PT	NCIHC Language Access Champion Award Presentation	12:30-1:15 pm ET 11:30-12:15 pm CT 9:30-10:15 am PT	NCIHC Organizational Members Sponsor Spotlight		

1:30-2:45 pm ET 12:30-1:45 pm CT 10:30-11:45 am PT	LANGUAGE ACCESS CAFE Raciolinguistics – Disparities in Language Access Laura Beatriz Price	WORKSHOP The Yin and Yang of Respecting Others' Autonomy Robyn Dean	WORKSHOP Epistemic Brokerage in Triadic Interactions: How interpreters wield interactional power within the healthcare settings Frank Mann Dolce	WORKSHOP Power Dynamics in Interpreting: Leveraging Power Dynamics in Triadic Communication to Uphold Patient Autonomy Sharon Gonzalez, Ursula Sendra	WORKSHOP From Evidence to Action – How Do Your Providers Rate (on Language Access)? David B. Hunt
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2:45-3:15 pm ET
1:45-2:15 pm CT
11:45-12:15 pm PT

Exhibitor Showcase and Lunch Break



3:15-4:15 pm ET
2:15-3:15 pm CT
12:15-1:15 pm PT

NCIHC Founder's Panel Discussion
Ignatius Bau, Facilitator with Panelists: Shiva Bidar, Cynthia E. Roat, Eduardo Berenstein, Maria-Paz Beltran Avery, Cornelia E. Brown, Dr. Julia Puebla Fortier, Thu-Van Nguyen

4:30-5:45 pm ET 3:30-4:45 pm CT 1:30-2:45 pm PT	LANGUAGE ACCESS CAFE Child Interpreters: How can we bring this practice to an end? And should we? Jorge U. Ungo	WORKSHOP Language Access and Interpreters as Catalysts for Diversity, Equity, and Inclusion in Healthcare Carol Velandia Pardo	LANGUAGE ACCESS CAFE Quality Control for Onsite and Remote Interpreting Yuliya Speroff	PANEL Project ROLE and a Journey Toward Building Qualified Bilingual Workforce and a Community of Medical Interpreters Cindy Hou, Tiffany Delgado Bickley, Dwight McBee, Barbara McCormick, Valerie Guerrero-Hen, Christina Carty, Kait Riestenberg, Bill Tan
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5:45-7:00 pm ET 4:45-6:00 pm CT 2:45-4:00 pm PT	LANGUAGE ACCESS CAFE Integrating Behavioral Health Training into Standard Healthcare Interpreter Training Anita Diabate, Eva Stitt, Andy Schwieter	WORKSHOP Advocating for Communication Equity in Healthcare Services Joana Ramos	WORKSHOP How Do We Get Health Care Interpreting Back on Track? Do we need to reset? Nina Scott, Rosario Gomez, Beatriz Ortiz	WORKSHOP Decolonizing Language from Language Access to Language Justice Wilda Perez
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7:00-7:30 pm ET
6:00-6:30 pm CT
4:00-4:30 pm PT

NCIHC Board President Closing Address & Silent Auction Winners