



## **NCIHC 2<sup>nd</sup> Annual Language Access Congress Hospital Tour Information**

### **University of Arkansas Medical Sciences**

2-hour Hospital tour on Thursday, September 25th, 2:30-4:30 (15-20 visitors)  
Adam Rule Center, 4301 West Markham St, Little Rock, AR 72205

Transportation from the DoubleTree to UAMS at Hotel Entrance

Bus 1 departs at 1:45 pm

Bus 2 departs at 2:10 pm

Tour capped at 20

### **Tour Agenda**

Meet in the Adam Rule Center-presentation of interpreter services

Welcome by Lee Kitchen

Katie Leath, Director of Health Literacy: Plain language & translations

Q&A session with Lee Kitchen

- General overview of interpreter services.
- Number of clinics
- Number of devices
- Interpreter resources page
- Translations
- Mychart translations
- VRI set up
- Phone number with vendor on option 2
- Explain Telehealth visits
- Epic links
- Doximity, Overview of team, Highlight accomplishments, Open discussion

Tour certain areas of the hospital

End the tour; return by Shuttle