



**NCIHC
Learning
Center**

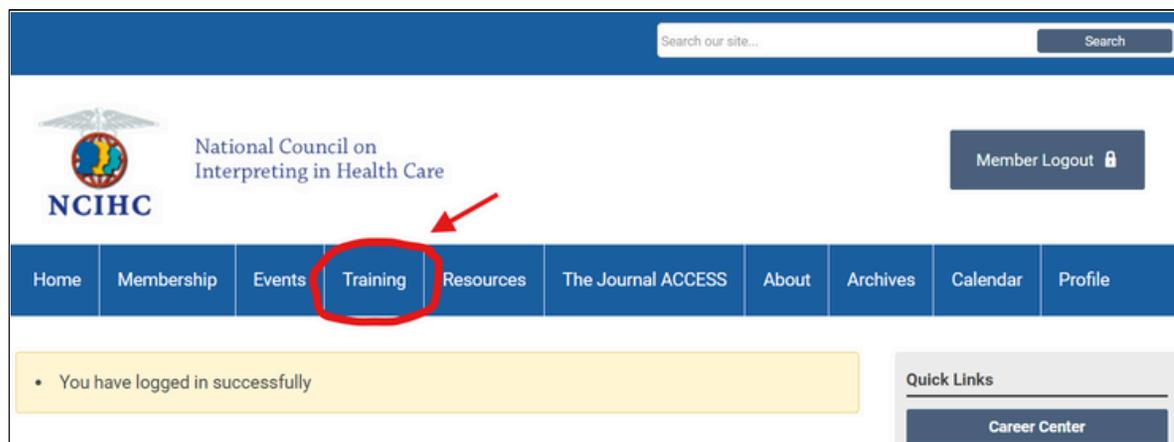
User Guide



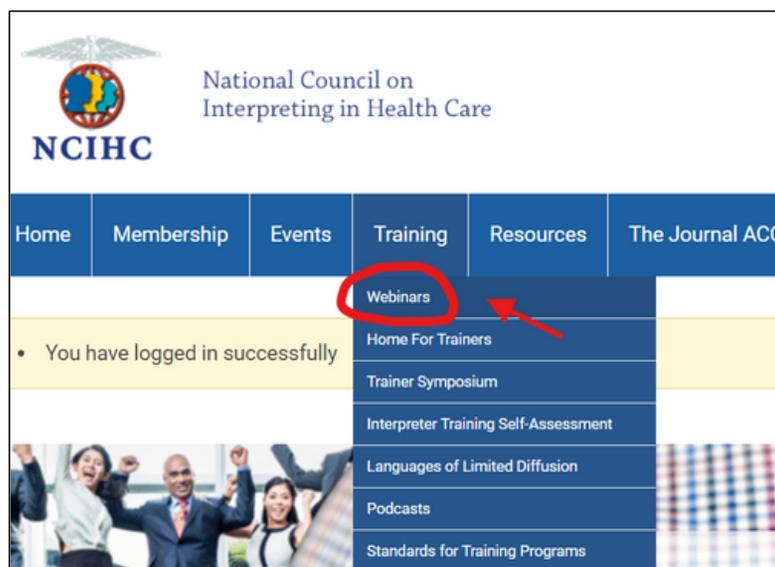
To access the NCIHC Learning Center, take the following steps.

1. Go to the NCIHC website
<https://www.ncihc.org/>

2. Click on the TRAINING tab.



3. Click on the WEBINAR tab.



4. Click on the NCIHC Learning Center link.

Note: be sure to click on the second and third links to review the User Guide and Webinar Policies for the Learning Center.

Home For Trainers Webinar Series

Webinar Catalog & Important Links



NCIHC Learning Center

[Learning Center Link](#)



Learning Center User Guide

[User Guide for the Learning Center](#)



Webinar Policies

[Webinar Policies](#)

5. Explore the NCIHC Learning Center by clicking on the different options.

COURSE LIST LOGIN

NCIHC Learning Center



Click on **COURSE LIST** at the top to browse all webinar recordings or to search for a specific webinar or topic in the Home for Trainers series. Or browse the most recent webinar recordings shown below.

Teaching translation for community and public service settings HFT063



This webinar discusses community translation and relevant considerations for teaching community translation. CCHI 1.5 instructional hours; IMIA/NSCMI 0.15 CEUs; RID 0.15 Professional Studies CEUs
🕒 01:30:00

[DETAILS](#)

Medical Interpretation for End-of-Life Issues HFT061



This webinar focuses on interpreting for end-of-life decision-making and care. CEUS: CCHI 1.5 hours, IMIA, 015 CEUs
🕒 01:30:00

[DETAILS](#)

Interpreting for the Geriatric Patient HFT060



This webinar focuses on aspects related to interpreting in geriatric healthcare settings. CEUS: CCHI 1.5 hours, IMIA, 015 CEUs
🕒 01:30:00

[DETAILS](#)

Don't Stay Silent! Vocal Health for Interpreters HFT059



This webinar focuses on vocal health and on ways to teach interpreters about vocal health. CEUS: CCHI 1.5 hours, IMIA, 015 CEUs
🕒 01:30:00

[DETAILS](#)

Public Speaking for Trainers HFT057



This webinar discusses training interpreters in public speaking skills. CEUS: CCHI 1.5 hours, IMIA, 015 CEUs
🕒 01:30:00

[DETAILS](#)

Investigating VRI: Applications and Implications for Interpreter Trainers, Students, and Practitioners HFT056



This webinar presents research related to video remote interpreting and implications of that research for interpreter training. CEUS: CCHI 1.5 hours, IMIA, 015 CEUs
🕒 01:30:00

[DETAILS](#)

Teaching with Intention: Stimulate and Track Student Learning with Cognitive Reflection Activities in Interpreting Education HFT053



This webinar presents activities intended to develop critical thinking and communication skills in interpreting students. CEUS: CCHI 1.5 hours, IMIA, 015 CEUs, ATA 1 CEP
🕒 01:30:00

[DETAILS](#)

Why Cognition Matters in Public Service Interpreting – Understanding Working Memory and Expertise HFT052

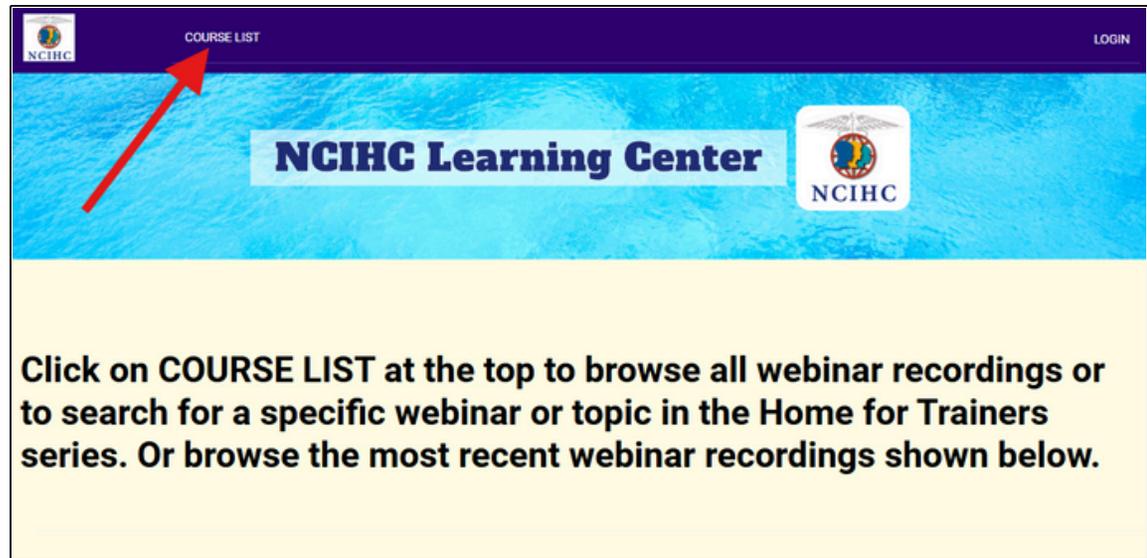


This webinar explores cognitive aspects of public service interpreting, covering both theoretical and practical aspects. CEUS: CCHI 1.5 hours, IMIA 015 CEUs, ATA 1 CEP
🕒 01:30:00

[DETAILS](#)

[SHOW ALL COURSES](#)

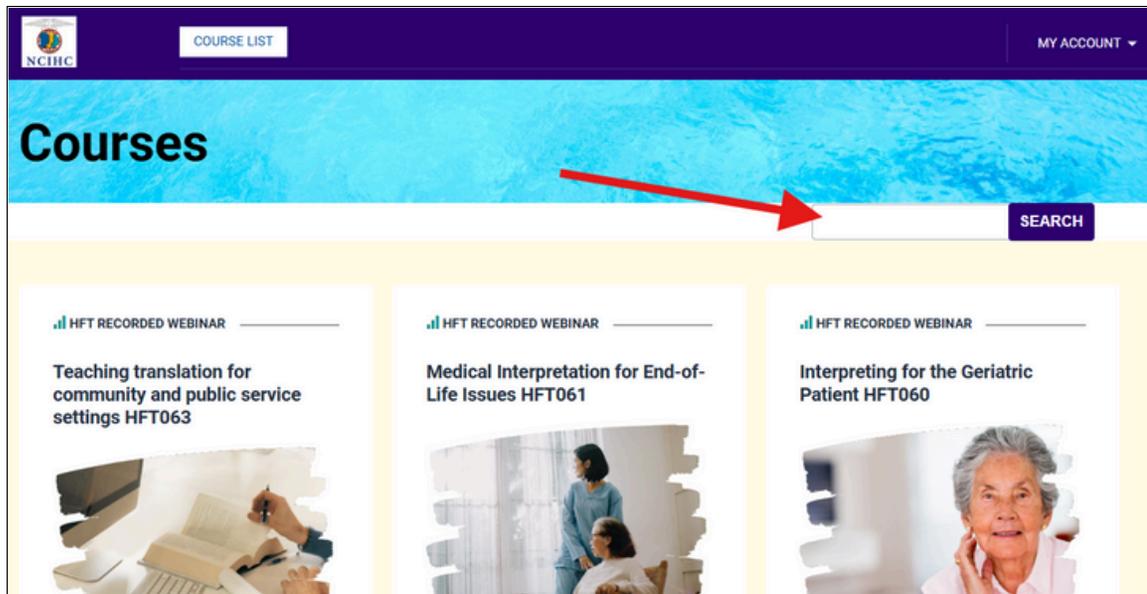
Note: Click on “Course List” to browse all webinar recordings.



The screenshot shows the top navigation bar of the NCIHC Learning Center website. The bar is dark purple and contains the NCIHC logo on the left, the text "COURSE LIST" in the center, and "LOGIN" on the right. Below the navigation bar is a blue banner with the text "NCIHC Learning Center" and the NCIHC logo. A red arrow points from the "COURSE LIST" text to the "COURSE LIST" link in the navigation bar.

Click on **COURSE LIST** at the top to browse all webinar recordings or to search for a specific webinar or topic in the Home for Trainers series. Or browse the most recent webinar recordings shown below.

Use the **SEARCH** bar to locate a specific course or subject matter.



The screenshot shows the "Courses" page of the NCIHC Learning Center website. The page has a dark purple header with the NCIHC logo on the left, a "COURSE LIST" button in the center, and "MY ACCOUNT" with a dropdown arrow on the right. Below the header is a blue banner with the word "Courses" in large white text. A red arrow points from the "Courses" text to the search bar. Below the banner is a search bar with a "SEARCH" button. Below the search bar are three course cards, each with a "HFT RECORDED WEBINAR" icon and a title:

- Teaching translation for community and public service settings HFT063
- Medical Interpretation for End-of-Life Issues HFT061
- Interpreting for the Geriatric Patient HFT060

6. Once you see the webinar you want, click on the DETAILS button.

Three webinar cards are displayed side-by-side. Each card has a title, a description, a duration, and a 'DETAILS' button. The first card's 'DETAILS' button is circled in red, and a red arrow points to it from the right.

7. Read through the webinar description and click on the Registration link.

member of the California Healthcare Interpreting Association, on the education committees. Elizabeth's educational activities are inspired by the challenges to maintain the integrity of the profession in all modalities. She has focused on a peer collaborative and that support the development of practitioners' extralingual care.

This live webinar took place on February 3, 2022.

Register to view this webinar recording by [clicking here.](#)

NCIHC Members: FREE

Non-NCIHC Members: \$30.00 Become an NCIHC Member today!

8. You are taken to the login page to enter your login information.

Login

Interpreting for the Geriatric Patient

Please login and complete the registration form in order to view the webinar. If you experience any difficulty completing this form, please let us know at trainerswebinars@ncihc.org

NCIHC Members and Guest Accounts

NCIHC members and guest who already have a login, use this section to enter your NCIHC username and password.

Username

Password

[Forgot Password](#)
[Forgot Username](#)

New to NCIHC (not a member and never logged in)

If you are a new user, enter your email address below to login. You will be prompted to enter a password which will establish a guest account.

Email

By providing your email address, you agree to receive emails from National Council on Interpreting in Health Care.

9. Register to view the webinar.
Once completed, you will see a confirmation page with information on how to access the recording. You will receive this same information in an email, too.

Virtually Present: Preparing Healthcare Interpreters to Thrive in Remote Modalities

Recorded Webinar



10. Look for the webinar you just registered for and click the VIEW button.

Note: Use the search bar (top right) to search for the webinar.

 HFT RECORDED WEBINAR

**Virtually Present:
Preparing Healthcare
Interpreters to Thrive in
Remote Modalities
HFT051**



This webinar focuses on training interpreters in the use of remote modalities, including aspects related to workspace and navigating communication barriers. CEUS: CCHI 1.5 hours, IMIA .015 CEUs

 01:30:00





VIEW

11. Click on the “Video Recording of Live Webinar...” link to view the webinar.

Note: If you see a lock symbol next to the video, you do not have proper access to view it. This usually indicates that you are not properly logged in to your NCIHC account or the NCIHC Learning Center. Sometimes a weak or unstable internet connection will disconnect and reconnect and our system will not recognize that viewing time during temporary disconnection.

You need to watch the entire video for the quiz to unlock.

If you get disconnected, you can advance the video to where you lost connection. Otherwise, advancing the video is not recommended. The quiz will unlock once you watch the entire webinar.

Virtually Present: Preparing Healthcare Interpreters to Thrive in Remote Modalities

Virtually Present: Preparing Healthcare Interpreters to Thrive in Remote Modalities

This webinar focuses on training interpreters in the use of remote modalities, including aspects related to workspace and navigating communication barriers. CEUS: CCHI 1.5 hours, IMIA .015 CEUs

To watch the webinar, click on the Video Recording link below. When finished, click on the Quiz for Certificate link below to take the assessment exam. ↑

Video Recording of Live Webinar held February 3, 2022	🔗	☆
Quiz for Certificate		☆

Course Details

- Table of Contents
- Instructors
- Favorites

System Specifications:

Speed: Due to the large size of each webinar video, users should have a stable connection to the internet with medium to high (good-fast) download speed for an ideal experience. Test your bandwidth/internet speed by going to this webpage.
<https://www.speedtest.net/>

Browser: We recommend utilizing Google Chrome when working with the NCIHC Learning Center.

Device: We strongly encourage using a computer/laptop instead of a smartphone.

Idle Timeout: The Learning Center will log you out after you have been idle for approximately 30-60 minutes. This is standard practice for website security purposes.

Are your speeds fast enough?					
Speedtest.net/about/knowledge/how-much-speed-you-need					
0 - 5 Mbps	5 - 20 Mbps	20 - 40 Mbps	40 - 100 Mbps	100+ Mbps	1+ Gbps
SLOW	BETTER <small>(STILL MEH)</small>	SOLID	GOOD	FAST	TOO FAST!! <small>(is there such a thing?)</small>
SD Video streaming, Slack, Microsoft Teams, e-mail, social media, web browsing	HD Video streaming (1080p)	4K video streaming: Online gaming	Stream HD Games, video streaming, 4k video streaming	Multi-player gaming, 4K video streaming, huge file downloads	Anything you want on multiple devices

How to navigate the video page

The screenshot shows a video player interface for an NCIHC webinar. The video title is "NCIHC Home for Trainers Webinar Series". The video content features the NCIHC logo and the text "NCIHC presents another educational webinar from the Home For Trainers Series". The video player includes a play button, a progress bar showing 00:00 / 1:28:09, and a volume icon. To the right of the video player, there are three sections: "Reference files" containing a list of PDF files, "Area for notetaking" containing three buttons: "NOTES", "TABLE OF CONTENTS", and "NEXT: QUIZ FOR CERTIFICATE".

Full screen (points to the full screen icon in the top right corner of the video player)

Start video (points to the play button in the bottom left corner of the video player)

Reference files (points to the "Files attached" section)

Files attached

- NoiseChart_Poster-8.5x11 HFT059.pdf
- Presentation Slides HFT059.pdf
- Resources to start you on your vocal health journey HFT059.pdf
- Vocal Tips Interpreters HFT059.pdf

Area for notetaking (points to the "NOTES" button)

Quiz will unlock once the entire video has been viewed. (points to the "NEXT: QUIZ FOR CERTIFICATE" button)

WWG59 Don't Stay Silent Vocal Health for Interpreters NCIHC Videorecorded Webinar.mp4

Taking the Quiz

When you are ready to take the quiz, click on the quiz link. (bottom right blue bar)

NCIHC Home for Trainers Webinar Series

Thank you for attending the webinar!

You will be prompted to complete the Assessment Exam. A passing grade is required to receive your Certificate of Attendance for any continuing education credits you are seeking.

Files attached

- NoiseChart_Poster-8.5x11 HFT059.pdf
- Presentation Slides HFT059.pdf
- Resources to start you on your vocal health journey HFT059.pdf
- Vocal Tips Interpreters HFT059.pdf

NOTES

TABLE OF CONTENTS

NEXT: QUIZ FOR CERTIFICATE

1. This will open up the Navigation menu. Click on START.

Assessment details

Total points: 20

Passing score: 75%

No time limit for this assessment

Number of attempts remaining: 2

START

NOTES

TABLE OF CONTENTS

PREVIOUS: VIDEO RECORDING OF LIVE WEBINAR HELD MAY 15, 2014

Takes you to your "NOTE" page

Takes you to webinar menu page

Takes you to webinar video

2. After you click on START, the first quiz question will appear. Select your answer and then click on the NEXT button.

1. [Redacted question text]

True

False

1

NEXT

In progress

Question 1 of 4

3. Proceed through the quiz, answer the questions, and click FINISH. Your results will be displayed.

Congratulations!

You passed the assessment with a score of 100%

100%

VIEW RESULTS

NOTES

TABLE OF CONTENTS

PREVIOUS: VIDEO RECORDING OF LIVE WEBINAR HELD MAY 15, 2014

Assessment summary

You failed the assessment with a score of 50%

50%

VIEW RESULTS

NOTES

TABLE OF CONTENTS

PREVIOUS: VIDEO RECORDING OF LIVE WEBINAR HELD MAY 15, 2014

4. If you need to retake the quiz, you can do so 1 time. Click on the TABLE OF CONTENTS button, then click on the RETRY button.

The Quiz can only be taken 2 times. If you have any questions about the quiz, please send an email to trainerswebinars@ncihc.org and put the Learning Center Quiz in the subject line.



Tip: Click on the VIEW RESULTS button before retaking the quiz to see which areas you need to review before attempting the second time.

Assessment summary

You failed the assessment with a score of 50%

50%

VIEW RESULTS

NOTES

TABLE OF CONTENTS

PREVIOUS: VIDEO RECORDING OF LIVE WEBINAR HELD MAY 15, 2014

Assessment Progress

#	Date started	Date finished	Status	Action
1	06/12/2024	06/12/2024	FAILED	Summary

Assessment details

Total points: 20
Passing score: 75%
No time limit for this assessment
Number of attempts remaining: 1

RETRY

NOTES

TABLE OF CONTENTS

PREVIOUS: VIDEO RECORDING OF LIVE WEBINAR HELD MAY 15, 2014

Certificate and CEUs

If you pass the quiz, your certificate will automatically be emailed to you at the email address on file in your NCIHC account. If you do not see the email, be sure to check your spam or junk mail folder. If you still cannot find the certificate, look in your Learning Center account. <https://ncihc.mclms.net/en/> (be sure to login.)



Tip: You can find all of your certificates under the MY ACCOUNT menu in the upper right-hand corner. Select MY CERTIFICATES.

Approved CEUs will be noted on the certificate along with your name and date. If you have any questions about the certificate please send an email to trainerswebinars@ncihc.org and put **Learning Center Certificate** in the subject line.

LOGGING OUT

To log out of the Learning Center, select MY ACCOUNT and then select LOGOUT.



Frequently Asked Questions:

The Video is not available/lock symbol

The user must be logged in to their NCIHC member/guest account (ncihc.org) and the Learning Center. If a video is not accessible the user may not be logged in properly. Log out of NCIHC member/guest account (ncihc.org) and the Learning Center. Then log back in, starting with your NCIHC member/guest (ncihc.org) account and then the Learning Center.

If the quiz remains locked, review the System Specifications listed on page 12 for additional troubleshooting advice.

How do I find the webinars that I have already registered for?

After you are logged into the Learning Center, you can click on “My Account” found in the upper right-hand corner, and select “My Courses” to see a list of the courses you have already registered for.

The Quiz is not available/I couldn't watch the entire video at one time

The user needs to watch the entire video before the quiz becomes available. If you get disconnected,

you can advance to the spot where you left off and then continue from that point forward watching the rest of the video. When accessing the video again after stopping, start where you left off and do not skip a section. The viewer needs to watch the entire video before accessing the quiz.

Tip: If your viewing is interrupted, make a note of the time elapsed on the video. When you begin viewing again, advance to just before the time elapsed to continue viewing. Example: If you are interrupted at 45 minutes, advance the video to 44 minutes when you are ready to continue viewing.



Nothing seems to be helping, what else can I do?

- Try restarting your device.
- Try accessing the Learning Center from a different device.
- Carve out uninterpreted time so you can focus on the issue.
- Contact us at info@ncihc.org or trainerswebinars@ncihc.org or call 202-505-1537 leave voicemail.